



# Benefit Updates for 2012

Retiree Prescription Drug Program Edition

January 2012

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## Cost Control Efforts Paying Off for TeamstersCare Members

The TeamstersCare Trustees are pleased to report that the steps taken to reduce benefit costs during the past 18 months are paying off for you and TeamstersCare.

For the fiscal year ending August 31, 2011, TeamstersCare had an operating gain of \$2 million. Income from employers increased by 1.9% while total benefit costs decreased by 4.5%.

During the same period, TeamstersCare investments increased approximately 12%.

The September 1, 2011 TeamstersCare partnership with Medco (our new prescription drug benefit manager) is expected to save several million dollars over the next few years.

Effective January 1, 2012, TeamstersCare will partner exclusively with Blue Cross Blue Shield of Massachusetts to provide medical benefits to our members who have medical coverage through us.

This change will help us to maintain the same level of benefits at very similar costs.

The Trustees are committed to providing you and your families with quality benefits at the lowest possible cost to you.



### In-house

### Pharmacy Hours

#### Charlestown:

Mon-Thu: 8 am to 6pm;

Fri & Sat: 8am to 4pm

#### Stoughton:

Mon, Tue, Thu, Fri,  
Sat: 8am to 4pm;

Wed: 8 am to 6pm

## Your TeamstersCare In-house Pharmacy Benefit

TeamstersCare Pharmacies in Charlestown and Stoughton provide personal walk-in service, for up to a 90 day-supply of your prescription medications.

Call ahead to be sure your medication is available and ready for you when you arrive. You can order refills by phone or on-line at [www.teamsterscare.com](http://www.teamsterscare.com).

**In-house Pharmacy copays remain \$5** for a 90-day generic prescription; **\$15** for a 90-day brand prescription, when no generic is available.

TeamstersCare pharmacy staff looks forward to seeing you and personally answering any questions you may have about your medications.



## Your Mail Order Pharmacy Benefit — Medco

Medco now manages your mail order prescription benefit. Mail your prescriptions or your doctor can fax or e-prescribe your prescriptions directly to Medco. They will mail up to a 90-day supply directly to your home or any address that you provide.

Allow 8-11 days for a new prescription that you mail, 5-8 days for a faxed prescription from your doctor.

Turn around time for refill prescriptions is faster.

**Mail order copays:** \$5 for a generic prescription; \$15 for a brand prescription when a generic is not available.

Reach Medco 24 hours a day, 7 days a week toll free @ 1-877-543-7097

- to check on your shipment,
- to speak to a Specialist Pharmacist,
- to ask any questions about your prescriptions,
- to check for generic alternatives, and
- to order an ID card.

Medco may call you to discuss your medications. You have the option to answer or decline these calls. This is a service Medco provides to all TeamstersCare members and retirees.



**medco**®

### Visit Medco.com

Register and take advantage of all the features available through Medco!

## Keep your Personal Information Up-to-date

Have you moved?

Have you disconnected your land line?

Has your marital status changed?

Recently, some TeamstersCare members did not get their MEDCO Identification Cards because TeamstersCare did not have a current address on file.

Very often, TeamstersCare, or Medco, may need to reach one of our members, and we find out that we have a disconnected phone number or an old address listed.

**Please let TeamstersCare Member Services know about any changes in your family status as soon as they happen.**

**Call us at 617-241-9220 ext 2.**



New Phone Number ?



Moved?

### TeamstersCare Contact Information

#### Charlestown Main Office:

Administration, Audiology, Dental, Member Services,  
TeamstersCare Mental Health  
617-241-9220 (Local)  
800-442-9939 (in MA)  
800-225-6135 (outside MA)

#### Chelmsford Dental:

978-256-9728 (Local)  
800-258-2111 (Toll free)

#### Stoughton Dental:

781-297-7360 (Local)  
877-326-1999 (Toll free)

#### Charlestown Pharmacy:

617-241-9024 (Local)  
800-235-0760 (Toll free)  
617-241-5025 (Fax)

#### Stoughton Pharmacy:

781-297-9764 (Local)  
781-297-9370 (Fax)

## Benefit Questions ?

**call TeamstersCare  
Member Services**

or

**Visit us on the web  
at [www.TeamstersCare.com](http://www.TeamstersCare.com)**

TeamstersCare Privacy Notice is available on the TeamstersCare website or by contacting TeamstersCare Member Services.