

Charlestown Office



Chelmsford Office



Stoughton Office



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The Board of Trustees consists of an equal number of Union representatives and Employer representatives.

Charlestown Dental Office

16 Sever Street
Charlestown, MA 02129-1305
617-241-9220, ext 1 (local)
1-800-442-9939 (within MA)
1-800-225-6135 (outside MA)

Chelmsford Dental Office

4 Meeting House Road
Chelmsford, MA 01824
978-256-9728 (local)
1-800-258-2111 (within MA)

Stoughton Dental Office

1214 Park Street
Stoughton, MA 02072
781-297-7360 (local)
1-877-326-1999 (toll free)

Website

www.teamsterscare.com



Teamsters Union 25 Health Services & Insurance Plan
16 Sever Street, Charlestown, MA 02129-1305



July, 2016



DENTAL



Your TeamstersCare Dental Offices

Participating in the TeamstersCare Dental Program

Welcome to the TeamstersCare Dental Program. As a TeamstersCare member, covered spouse or dependent, you're eligible to receive a variety of preventive dental services at any of our three TeamstersCare Dental Offices – **at no cost to you**. In addition, our offices provide many routine dental care services when you make a **\$5 or \$10 TeamsterShare payment** for the visit.

We provide dental care for children ages 1 and over as well as adults. Our offices are staffed by highly qualified dentists, hygienists, and assistants. In addition to providing dental treatment at TeamstersCare, some of our professionals also teach at Tufts and Boston University Dental schools. **Every member of our team is dedicated to providing you and your family with outstanding service and quality dental care.**

Available Services

TeamstersCare Dental Offices offer many preventive dental services **at no cost to you**, including:

- oral examination, charting and x-rays – on your first visit, you'll need a complete examination to help determine your current dental status and needs
- cleaning (prophylaxis)
- scaling
- fluoride treatment

In addition, certain dental care services are provided when you make a \$5 per visit TeamsterShare payment. Some examples are:

- fillings (silver or white)
- sealants
- emergency visits

Other services require a \$10 TeamsterShare payment per visit. Some examples are:

- root canals – for six upper front teeth and six lower front teeth
- dentures – full or partial
- denture repairs and relines
- simple extractions – for loose permanent or baby teeth, at the determination of your TeamstersCare dentist

When required, your TeamsterShare payment may be made when you first arrive for your appointment. **For your convenience, payments can be made by cash, check or credit card (MasterCard, Visa and Discover accepted).**

Other Services

In certain cases, your TeamstersCare dentist may recommend dental treatment for you that is outside the scope of the services provided at our on-site dental offices. In these cases, any dental coverage that you might have toward this treatment will depend on whether you are an active member/dependent or retiree. Your TeamstersCare dentist or TeamstersCare Member Services specialist can provide you with more information regarding your coverage.

Dental Emergencies

At one time or another, you may experience a dental problem requiring prompt attention. During office hours, you may call your TeamstersCare Dental office to schedule an emergency visit. You'll need to provide the following information:

- nature and location of the problem
- how long the problem has existed
- whether or not there is pain, swelling, or bleeding

When you arrive at the TeamstersCare office, we'll take all appropriate steps to diagnose the problem and relieve your pain. We'll do our best to resolve the problem completely during your visit. If we cannot provide the necessary service to address your dental needs, we'll explain the options you have for follow-up treatment.



Appointments

The TeamstersCare Dental offices open at 8:00 a.m. Monday-Saturday. Some evening hours are available until 8:00 p.m. To make an appointment, simply call one of the numbers listed in this brochure.

When you call for an appointment, you'll need to have the member's social security number available. We'll also ask you what type of appointment you would like to make (cleaning, filling, etc.). If you have a preference, you can request a particular TeamstersCare dentist or hygienist.

When you schedule an appointment, keep in mind that we reserve that time exclusively for you. If you can't make your appointment, you must call to cancel at least 24 hours in advance so we can schedule another patient for that appointment time. For your convenience, you can call anytime, 24 hours a day, to cancel an appointment. Please note: we assess a \$10 fee for a missed appointment or a late cancellation.

Important note: Ideally, to receive the best treatment and continuity of care, you should decide which TeamstersCare Dental office is most convenient for you and receive all of your covered dental care there.

Final Word

It's our goal to provide you with quality care in a relaxed comfortable and friendly environment.

Welcome!

