

**For the best possible service at a TeamstersCare Pharmacy
Before you fill your prescription...**

- * Call ahead so we can be sure that we have your medication available and ready for you
- * Periodically, review all the medications you are taking with your physician
- * For a refill, verify that your prescription is refillable—this means the number of refills are within acceptable timeframes (usually one year from the prescribing date, although certain medications have a five refill maximum or six month expiration date, whichever comes first)
- * Whenever possible, ask your doctor to write your prescription for 90 days

Because you're a TeamstersCare member, you're more than "just a customer" to us. We work hard to be more than "just a retail pharmacy" to you and your family.

Why not schedule a medication review with your TeamstersCare pharmacist? And if you want to transfer a prescription from a retail pharmacy to the TeamstersCare pharmacy, let us know and we'll call the pharmacy and transfer the prescription information for you. In this case, the prescription can only be transferred exactly as it was initially written, for example a 30 day supply.

Your coverage and your costs depend on three things:

- **where** you fill your prescription,
- **what type of prescription** you fill...generic or brand, &
- **the TeamstersCare Program** in which you participate (Active, MSTs, Early Retiree, or Retiree Prescription Drug Program).

For specific details on each Program, see your Program's Summary Plan Description.

www.teamsterscare.com



**TeamstersCare Pharmacy
Charlestown**

552 Main Street - Sullivan Square
Charlestown, MA 02129

phone: 617-241-9024

800-235-0760

fax: 617-241-5025

**TeamstersCare Pharmacy
Stoughton**

1214 Park Street

Stoughton, MA 02072

phone: 781-297-9764

fax: 781-297-9370

Website

www.teamsterscare.com



Your
TeamstersCare
Pharmacy



April, 2018

TeamstersCare Pharmacy Benefit Overview

TeamstersCare offers several convenient ways to have your prescriptions filled... *TeamstersCare Walk-in Pharmacies* located in Charlestown and Stoughton, mail-order through *Express Scripts mail-order, Express Scripts network retail pharmacies* with your Express Scripts prescription drug card, or *non-network retail pharmacies*.

How Your Prescription Benefit Works

You may fill your prescriptions in one of three ways:

1) TeamstersCare Walk-in Pharmacies...

Saves you the most. You get personalized assistance from our dedicated staff of pharmacists and technicians. Fast service and you get your prescription right away; no waiting for the mail!

Your Cost:

Generic Medication

\$5 copay ...up to a 90 day supply

Brand Name Medication

when no generic is available

\$15 copay ...up to a 90 day supply

Locations and Hours of Operation:

Charlestown TeamstersCare Pharmacy

552 Main Street-Sullivan Square, Charlestown, MA 02129

Phone: 617-241-9024; 800-235-0760; Fax: 617-241-5025

Hours: Mon-Thu, 8am - 6pm; Fri & Sat, 8am - 4pm

Stoughton TeamstersCare Pharmacy

1214 Park Street, Stoughton, MA 02072

Phone: 781-297-9764; Fax: 781-297-9370

Hours: Mon, Tue, Thu, Fri, Sat, 8am - 4pm; Wed, 8am - 6pm

When you pick up your prescriptions:

- Call ahead to be sure your medication is ready when you arrive.
- Take advantage of personalized medication counseling.

Refilling Your Prescription at TeamstersCare is Easy:

PocketRx app – Download the app and refill your prescriptions on the go.

Online – Refill your prescription at www.teamsterscare.com. Click on the right side of the homepage for the online refill request. You'll need the refill number from your old prescription.

Call ahead - Use the automated phone system by calling one of the TeamstersCare Pharmacies and following the phone prompts. You'll need the refill number from your old prescription.

2) Express Scripts Mail-order Pharmacy...

You can have your prescription medications delivered to you. If you choose this option, you'll pay the same copays as at

our TeamstersCare Walk-in Pharmacies. For more information on this option, go to www.express-scripts.com or call Express Scripts Member Services at 1-877-543-7097.

3) Retail Pharmacy...

a) Express Scripts Network*

Use your Express Scripts prescription drug card at a retail pharmacy that participates in the Express Scripts network. For most members:

Generic Medication

\$15 copay ...up to a 30 day supply

Brand Name Medication, when no generic is available

\$25 copay ...up to a 30 day supply

Brand Name Medication, when a generic is available

\$25 copay, plus the difference between the cost of the brand name and generic ...up to a 30 day supply

*Note: Some Programs have different copay amounts. Early Retiree Medical Program members pay 20% of a discounted cost in addition to the copay, Retiree Prescription Drug Program members pay 100% of a discounted cost.

b) Non-network Pharmacy**

You pay the full cost at a non-network pharmacy, then submit a claim to Express Scripts within 12 months for reimbursement according to the Express Scripts discount schedule.

**Note: Reimbursement is not provided for Walmart, Sam's Club or Walgreens. This option is not available for Retiree Prescription Drug Program members.

More important things to know about your TeamstersCare Pharmacy Benefit

Generic vs. Brand

You will **pay less for a generic** prescription than for a brand name. Be sure to **ask your doctor**, whenever you get a new prescription, if the prescription is for a generic. If it's not, ask if there's a generic alternative available that might work just as well for you.

Managed Drug Limitations

For certain medications, the quantity that is covered during a certain timeframe is limited due to safety and utilization concerns, based on FDA approved guidelines and manufacturers' recommendations. Some examples are Zolpidem and Sumatriptan. Ask one of our TeamstersCare Pharmacy staff if you have any questions, or visit www.teamsterscare.com for a list of drugs that currently have quantity limits.

Medication Prior Authorizations

Some drugs require Prior Authorization (PA) before

coverage is provided. The drug's prescribed use is evaluated against certain criteria. Examples of drugs currently requiring a PA are Enbrel and Zetia. Ask one of our TeamstersCare Pharmacy staff about the process for obtaining a medication PA. In most cases, your doctor will have to fax a completed PA Form to TeamstersCare at 617-241-5025 with certain information needed to make a determination. Forms are available at www.teamsterscare.com or at our TeamstersCare Pharmacies. Note: The list of drugs requiring Prior Authorization is subject to change.

New Maintenance Medication

Available **only** at the TeamstersCare Walk-in Pharmacies. A new maintenance medication, usually prescribed for 90 days, doesn't always work as anticipated. You may choose to receive up to a 30 day supply at no cost to you. If the medication works for you, fill the balance of the prescription, up to a 60 day supply, with a copay. If it doesn't work for you and your doctor changes your prescription, you haven't wasted your copay for the initial prescription.

Specialty Medication Program...

TeamstersCare has a **dedicated program for specialty medications**. These are complex medications that treat serious health conditions and may require intense monitoring.

These "specialty medications" are available at TeamstersCare Pharmacies for pick-up or through Accredo Specialty Pharmacy (mail-order only). These medications require a \$15 copay for each 30-day supply. They are not available at retail pharmacies.

If you use the Accredo Specialty Pharmacy to fill your prescription, they will monitor the shipment of your medication, contact you via telephone to be sure you will be home to accept the shipment, and they will be available for consultation regarding your medication 24 hours a day, 7 days a week. You or your doctor can reach them by telephone at 1-877-543-7097.

Use the TeamstersCare Walk-in Pharmacies for the most savings and the best service...

We've set up the TeamstersCare Pharmacy system and trained our staff to respond to your needs as quickly and accurately as possible.

